

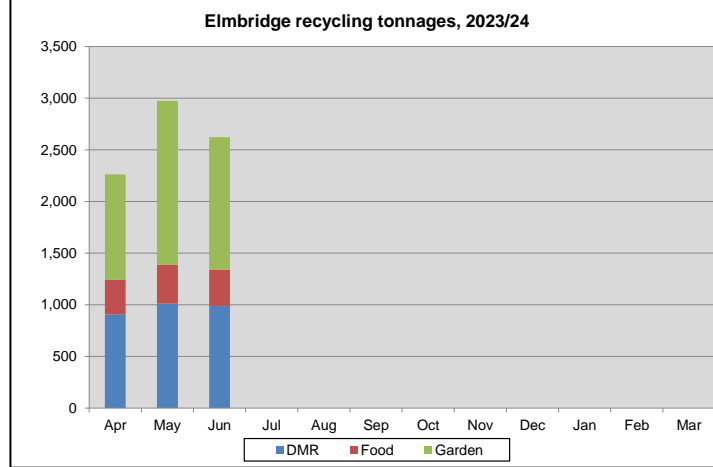
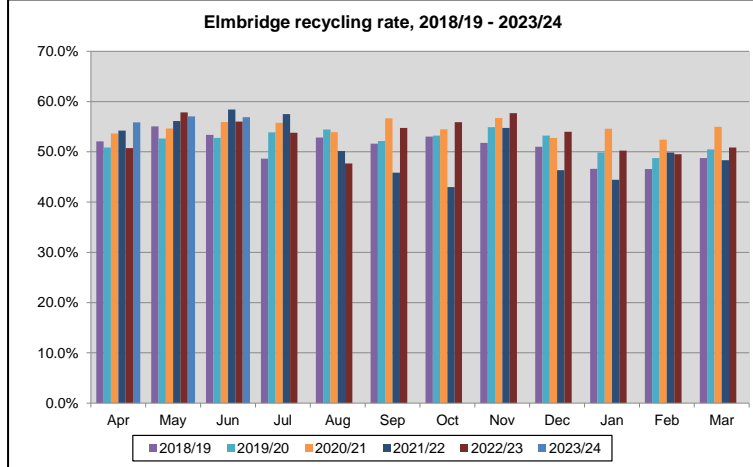
Council **Elmbridge**
 User to select from drop-down list

Monthly indicators

Recycling performance

Recycling	Dry mixed recycling
	Food waste
	Garden waste
	Textiles
	WEEE
	Other recycling
Total recycling	
Residual	Residual household waste
	Other waste
	Fly tipping
Total waste & recycling	

		Latest month				Moving Annual Total (rolling 12 months)								
		Total tonnages		Average daily tonnages										
		Mar 2020	Jun 2022	Jun 2023	Change	Mar 2020	Jun 2022	Jun 2023	Change	Mar 2020	Jun 2022	Jun 2023	Change	2020 Change
Recycling	Dry mixed recycling	1,094	1,117	1,083	-3.1%	35	37	36	-3.1%	12,691	13,993	12,725	-9.1%	0.3%
	Food waste	428	381	351	-7.8%	14	13	12	-7.8%	4,838	4,815	4,374	-9.1%	-9.6%
	Garden waste	829	1,136	1,283	12.9%	27	38	43	12.9%	11,478	7,681	11,251	46.5%	-2.0%
	Textiles	0	1	0	-100.0%	0	0	0	-100.0%	12	14	6	-59.3%	-50.3%
	WEEE	2	3	14	441.4%	0	0	0	441.4%	32	43	58	36.1%	84.1%
	Other recycling	1	3	0	-100.0%	0	0	0	-100.0%	17	7	17	158.4%	2.7%
	Total recycling	2,353	2,642	2,731	3.4%	76	88	91	3.4%	29,067	26,553	28,432	7.1%	-2.2%
Residual	Residual household waste	1,881	1,879	1,897	0.9%	61	63	63	0.9%	21,548	22,487	22,173	-1.4%	2.9%
	Other waste	211	149	80	-46.1%	7	5	3	-46.1%	2,896	2,159	2,337	8.3%	-19.3%
	Fly tipping	14	7	0	-100.0%	0	0	0	-100.0%	282	122	84	-30.9%	-70.2%
	Total waste & recycling	4,460	4,676	4,708	0.7%	144	156	157	0.7%	53,793	51,320	53,026	3.3%	-1.4%



Recycling	Dry mixed recycling
	Food waste
	Garden waste
	Textiles
	WEEE
	Other recycling
Total	
Residual	Residual household waste
	Other waste
	Fly Tipping
Total waste & recycling	

Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
906	1,012	988									
337	375	351									
1,020	1,587	1,283									
0	1	0									
15	3	14									
87	55	41									
2,366	3,033	2,678									
1,812	2,194	1,991									
57	88	39									
1	0	0									
4,235	5,316	4,708									

Recycling rate	Current month
	Quarterly
	Last 12 months

55.9%	57.1%	56.9%									
		56.6%									
		53.9%									

Quarterly indicators

	2019/20				2021/22				2022/23				Moving Annual Average (rolling 12 months)				
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Jun 2019	Mar 2022	Mar 2023	Change	2019 Change
Performance against SEP Joint Strategy																	
Total waste & recycling per person (kg)	99.4	97.3	101.1	92.5	109.8	98.4	88.8	85.8	99.9	89.9	99.1	89.9	390	383	376	-1.8%	-3.6%
Recycling rate (Defra definition)	51.9%	53.7%	53.8%	50.8%	55.7%	51.9%	48.6%	47.6%	55.1%	52.3%	55.9%	50.3%	52.6%	51.3%	53.5%	2.3%	1.0%

Key Performance Indicators

Performance against Amey contract	Target	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Missed collections per 100,000 collections	80	98	127	216									
Missed assisted collections	0	38	53	45									
Missed collections not rectified	0	26	112	302									
Repeated missed collection	0	0	21	57									
Repeated missed assisted collections	0	0	2	1									
Reported spillage	0	0	1	0									
Reported waste separation failure	0	0	0	0									
Failure to carry out collection (assisted)	0	1	0	0									
Failure to carry out collection (non-assisted)	0	0	5	0									
Missed bulky collection	0	9	3	0									
Street cleaning performance failure not...	0	14	9	0									
Flytipping, flyposting or graffiti non-removal	0	14	8										
Customer contact service response times	0				#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A	#N/A
Garden waste cancellation missed	0	-	-	-									
Litter and Detritus Survey	4%			1.5%									
Detritus survey	8%			7.3%									

Notes

